

# Discrimination is Against the Law

Platte Valley Medical Clinic complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity or sexual orientation. Platte Valley Medical Clinic does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender identity or sexual orientation.

If you have questions about the law, please contact our Risk Coordinator. You can call 308-865-2263 or write to Platte Valley Medical Clinic, Attn: Risk Coordinator, 816 22nd Ave., Kearney, NE 68845.

## **Platte Valley Medical Clinic:**

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in large print, audio, accessible electronic formats or other formats

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need interpreter services, call 1-833-569-1940, press 1 for Spanish, 2 for all other languages and clearly state language or press 0 for assistance.

If you believe Platte Valley Medical Clinic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity or sexual orientation, you can file a grievance with:

Platte Valley Medical Clinic  
Attn: Risk Coordinator  
816 22nd Ave., Kearney, NE 68845  
Phone: 308-865-2263; Fax: 308-865-2541  
TTY: 800-833-7352 (English); 888-272-5528 (Spanish); 877-564-3503 (Spanish-to-English)

You can file a grievance in person, by mail or fax. If you need help filing a grievance, the Risk Coordinator is available to help you. Please see the contact information above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://www.hhs.gov/civil-rights/filing-a-complaint/index.html> or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019; TTY: 800-537-7697

Complaint forms are available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>