

Discrimination is Against the Law

Bryan Physician Network complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity or sexual orientation. Bryan Physician Network does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender identity or sexual orientation.

If you have questions about the law, please contact our BPN Operations Manager. You can call 402-483-8590 or write to Bryan Physician Network, Attn: BPN Operations Manager, 2222 S. 16th St., Suite 400a, Lincoln, NE 68502.

Bryan Physician Network:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in large print, audio, accessible electronic formats or other formats

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need interpreter services, contact your Bryan Physician Network clinic to make that request.

If you believe Bryan Physician Network has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity or sexual orientation, you can file a grievance with:

Bryan Physician Network
Attn: BPN Operations Manager
2222 S. 16th St., Suite 400a, Lincoln, NE 68502
Phone: 402-483-8590; TTY: 800-833-7352; Fax: 402-483-8531

You can file a grievance in person, by mail or fax. If you need help filing a grievance, our BPN Operations Manager is available to help you. Please see the contact information above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://www.hhs.gov/civil-rights/filing-a-complaint/index.html> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019; TTY: 800-537-7697

Complaint forms are available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>

