

Discrimination is Against the Law

Crete Area Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity or sexual orientation. Crete Area Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender identity or sexual orientation.

If you have questions about the law, please contact our Chief Executive Officer. You can call 402-826-7997 or write to Crete Area Medical Center, Attn: Chief Executive Officer, 2910 Betten Drive, Crete, NE 68333.

Crete Area Medical Center:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in large print, audio, accessible electronic formats or other formats

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need interpreter services, call 402-826-7901 or contact a hospital employee.

If you believe Crete Area Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity or sexual orientation, you can file a grievance with:

Crete Area Medical Center
Attn: Chief Executive Officer
2910 Betten Drive, Crete, NE 68333
Phone: 402-826-2102; Fax: 402-826-7956

You can file a grievance in person, by mail or fax. If you need help filing a grievance, the Chief Executive Officer is available to help you. Please see the contact information above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://www.hhs.gov/civil-rights/filing-a-complaint/index.html> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019; TTY: 800-537-7697

Complaint forms are available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>