

Discrimination is Against the Law

Bryan Heart complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity or sexual orientation. Bryan Heart does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender identity or sexual orientation.

If you have questions about the law, please contact our Clinical Operations Director. You can call 402-483-3333 or write to Bryan Heart, Attn: Clinical Operations Director, 1600 S. 48th St., Lincoln, NE 68506.

Bryan Heart:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in large print, audio, accessible electronic formats or other formats

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need interpreter services, call 402-483-3333.

If you believe Bryan Heart has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity or sexual orientation, you can file a grievance with:

Bryan Heart
Attn: Clinical Operations Director
1600 S. 48th St., Lincoln, NE 68506
Phone: 402-483-3333; TTY: 800-833-7352; Fax: 402-483-3360

You can file a grievance in person, by mail or fax. If you need help filing a grievance, the Clinical Operations Director is available to help you. Please see the contact information above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://www.hhs.gov/civil-rights/filing-a-complaint/index.html> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019; TTY: 800-537-7697

Complaint forms are available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>