

# Discrimination is Against the Law

Grand Island Regional Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity or sexual orientation. Grand Island Regional Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender identity or sexual orientation.

If you have questions about the law, please contact our Corporate Compliance Department. You can call 308-675-5000 or write to Grand Island Regional Medical Center, Attn: Compliance Officer, 3533 Prairieview St., Grand Island, NE 68803.

## **Grand Island Regional Medical Center:**

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in large print, audio, accessible electronic formats or other formats

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need interpreter services, call 308-675-5000.

If you believe Grand Island Regional Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity or sexual orientation, you can file a grievance with:

Grand Island Regional Medical Center  
Attn: Patient Liaison  
3533 Prairieview St., Grand Island, NE 68803  
Phone: 308-675-5000; Fax: 308-675-5200

You can file a grievance in person, by mail or fax. If you need help filing a grievance, the Patient Liaison is available to help you. Please see the contact information above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://www.hhs.gov/civil-rights/filing-a-complaint/index.html> or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019; TTY: 800-537-7697

Complaint forms are available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>